

Besonderheiten:

Please ensure your driver, to inform you, as soon as the quantity of loaded pallets isn't corresponding with the documents.

Please inform us immediately at any given deviation!



Delivery documents:

Please send the delivery receipts and the acknowledged delivery notes immediately after delivery, but no later than 7 working days after delivery to:

Buchhaltung@spedition-koper.de

Fax: 06236/44981-24

If we do not receive any receipts within this period, we reserve us the right to withhold a contractual penalty of €30 from your freight price.

The entrepreneur undertakes to send us CMR, complete delivery notes (every page!) and pallet notes where the exchange or non-exchange is clear. If a page of a delivery note is missing, we reserve us the right to only pay the freight if the missing document is submitted later! This applies to all shipments that the entrepreneur takes on for us.

We ask that scans/photos of the documents be of legible quality. Blurred files are not considered delivery receipts!

Waiting Period

We refund the waiting period with 30€ by hour, ongoing from the third hour.

We will refund 300€ max for a daily rate.

Change of pallets

If it is agreed the freight company is responsible for the change of pallets at the loading- and unloading place. And also for the quality check of the pallets, if this is not possible, the freight company is responsible for the return of the pallets to the loading place in the same quality.

The costs of return are at the expense of the carrier.

If the unloading place deny the return of the pallets, the carrier has to wait for the instruction of the client.

The change of pallets will not be canceled by the carrier, unless it is approved by the unloading place.

If it is not approved there will be a charge of 20 € for every missing pallet and a charge of 120 €

for every lattice box which is missing. On top there will be a handling fee of 30 €.

The return of pallets has to be done in the next 14 days.

The vehicle has to be clean and in a technical and optical flawless condition.

A tarpaulin truck has to have all sideboards and sidebows.

For load securing there has to be enough ratchet straps and anti-slip mats.

Also note that there has to be a fire extinguisher.

We have to point out that you are obligated to all legal requirements by yourself, despite the current situation.

Freight payment is made within 45 days of receiving the invoice upon presentation of the acknowledged, complete and legible delivery notes, CMR and pallet notes. The prerequisite for payment of the freight is the presentation of properly issued receipts from the recipient (stamp, date and legible signature, if necessary in block letters).

Payment Department:

Telefon: 0049-623644981-14 /15

Mail: buchhaltung@spedition-koper.de

You receive a credit note after fulfillment of the order.

Invoice and delivery documents needed

The carrier confirms that he/she has completed the agreed tour(s) without violating the working time regulations for the drivers (social regulations).

The contractor will insure his liability adequately, in particular the following insurances:

a) Motor vehicle liability insurance:

The sums insured result from Section 8.1 of the General Terms and Conditions for Transport Services (AVB), as of April 1, 2007.

b) Business liability insurance:

The carrier is obliged to provide the load securing equipment (at least 14 ratched straps, anti-slip mats, etc.) himself.

c) Goods damage liability insurance:

The carrier assures that he is in possession of the necessary permits and certificates.

The truck driver must present his identity card, valid ADR certificate, driver's license, etc. on request.

The carrier confirms that all foreign trade regulations are observed and there are no connections to persons and organizations which are in suspicion to be connect to terrorismgroups or similar.

In addition, the latest version of our AVB applies.

In addition, the latest versions of the ADSp (as of 2017) apply to orders within Germany, as well as the latest version of the CMR (as of 2022) for orders that cross at least one national border.

Customer protection is considered agreed.

The contractor undertakes to pay a contractual penalty of €10,000.00 in each individual case in the event that he or third parties commissioned by him offer transport or other forwarding services to the customer within two years of the end of the respective order.

Further agreements:

If the vehicle is parked and left, in particular to comply with driving and rest times and over the weekend, guarded parking spaces or locked private premises should be used if possible.

The parked vehicle is to be locked and secured, and the parking location is to be monitored and checked during parking.

TRANSSHIPMENTS ARE STRICTLY PROHIBITED AND MAY ONLY BE DONE WITH OUR WRITTEN APPROVAL.

Minimum wage act:

With regard to the employment of employees, the contractor undertakes to strictly comply with and follow the laws and regulations of the Federal Republic of Germany.

This applies in particular to the Minimum Wage Act.

In the event of violations of these provisions, the contractor is also obliged to pay damage charges to the client and to fully indemnify the client from the consequences of the violation of the law.

The order is considered legally binding as soon as there is no written objection from the other party within one hour. A signature is not required for its legal validity.

